

**TOYOTA MOTOR CORPORATION**  
**QUALITY DIVISION**  
1-BANCHI, TOYOTA-CHO, TOYOTA-SHI, AICHI, JAPAN 471-8571

**Request of Agreement**

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Date : October 16, 2008  
Ref. No. : QKW08-050

TO: Mr. William de Manincor  
Quality National Manager  
TMS-CAD  
CC: Mr. K. Nishiwaki, Senior Executive Coordinator, TMS-CAD  
Mr. M. Hanada, Executive Coordinator, TMS-CAD  
Mr. Y. Atsumi, GM, TMC-CAD  
Mr. M. Wada, GM TMC-CAD

**RECALL CAMPAIGN and CUSTOMER SATISFACTION CAMPAIGN**  
**Subject : All Weather Floor Mat on 2007-2008MY ES350, Camry and Camry HV**

Dear Mr. William de Manincor:

This is to inform you that Toyota has decided to initiate a Recall Campaign and a Customer Satisfaction Campaign to replace the All Weather Floor Mat on 2007MY and early 2008MY ES350, Camry and Camry HV.

**1. Recall Campaign/Customer Satisfaction Campaign**

**(1) Problem Description:**

The subject All Weather Floor Mat (AWFM) is specifically designed for the 2007 and early 2008 model year Lexus ES350 and Toyota Camry vehicles. It includes two grommet holes and retaining hooks (clips) to secure the mat to the vehicle's carpet. If the AWFM is not secured by the retaining hooks (clips) either by itself or if it is placed on top of an existing carpeted floor mat, the mat could move forward during the vehicle usage and it may interfere with the accelerator pedal. In the worst case, the accelerator pedal may temporarily become stuck in a partially depressed position when returning to the idle position.